



PARENT AND VISITOR CODE OF CONDUCT



We appreciate that the parents, carers and wider community of Burbage Primary School are supportive and engaged, recognising we must work together to support the education of the children in our care. We wish to ensure this relationship is always supportive, fair, kind and mutually respectful.

We expect parents, carers and other visitors to:

- Respect the values of our school/academy and support us to uphold them
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect
- Seek a peaceful and respectful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public where it could lead to conflict, aggression or unsafe conduct
- Approach staff members to help resolve any issues or concern
- Follow our processes for reporting issues or raising a concern or complaint to allow the school/academy to work with you to find a resolution
- Drive and park considerately in the vicinity of the school & respect our neighbours/property

Breaching the Code of Conduct

If Burbage Primary School suspects or becomes aware that a parent has breached this Code of Conduct, it will gather information from those involved and speak to the parent about the incident.

The following may then occur:

- A conversation with the parent/carer to ensure they are clear about behaviour standards expected by Burbage Primary School and/or that they have breached the code of conduct
- Written communication to the parent/carer to warn them that they have breached the Code of Conduct
- Accompaniment of the parent/carer to any meeting with a member of school staff by a member of the Senior Leadership Team
- Restricting of contact by telephone to named members of staff
- Restricting of written communications to named members of staff
- Restricting of attendance at school events to those where the parent/carer will be accompanied by a member of the Senior Leadership Team
- Implementing a tailored communications strategy which sets out how the parent/carer can communicate with the school
- Imposing a time limited ban from entering the school grounds
- Imposing a full ban on entering the site in line with section 547 of the Education Act

Thank you for your support in ensuring our young people continue to be educated in a safe and happy environment.